



SUMSAW BOMNAK POLICY

I. HMUITIN

- A. Damlo mi le khawtlang mi pawl harhdamnak lam thansonak ruat in a tha thei bikmi tuamhlawm, zirhawk, zingzoi le mi hnañuan bomnak thawn Indiana University Health(IU Health) in harhdamnak zawnruah kilkhawinak ah thupit zetnak midang bomnak, zangfah lainatnak, bangrepnak le dingnak pawl cu thupizet ah a ret asi.
- B. IU Health in a mina pawl cu sumsaw an pekthei le theilo dinhmun zoh lo in an tuldand vek ih zoh le kilkhawi ding in thinlung then aw in pum pe-awhi a tumtahmi asi.
- C. An tuldand vek ih kan bomtheinak ding ah, IU Health in hi Sumsaw Bomnak Policy tuah in Insurance Neilo Mina pawl khal IU Health siizung le siikhan pawl ah a tuamhlawm asi.
- D. IU Health cu mina pawl a tuamhlawnnak ah Mina Humnak &Tangka Tikcu Daih ih Nei Thei Zawnruahnak le Kilkhawiduhnak Daan (Patient Protection & Affordable Care Act) ih tuahmi dun le daan thlun in a theitawk in zawnruah le kilkhawi a si. IU Health in hi Sumsaw Bomnak Policy a pek hlan ah insurance an ngah theinak ding ah lamzin phunphun a hawl hmaisai ding.

II. HUAPCIN

- Hi policy in Insurance Neilo Mina pawl tla IU Health siizung le siikhan ah tuamhlawm mi mina pawl a huaptel a si. Himi ah rin lo ih a suakmi, poihrak damlo le/ asi lole harhdamnak lam tul ruang ih tuamhlawm mi khal a huaptel asi.

III. AHRANTEN HUAPMI

- A. Mina hrang ih a remcangbik zawnruahnak in, IU Health Policy ih a ngan khum

mi lenglam ah sumsaw bomnak a hleice in a pe thei. Himi a hleice ih sumsaw bomnak IU Health Form 990 Schedule H ah theihternak pek asi lo.

1. IU Health ih hnaturan siibawi ih zawnruah tuamhlawm mi mina cu hi Policy ih huaplo mina pawl tla sumkuan maldeuh thei daan lamzin ruatsak ansi.
2. IU Health Sumsaw Bomnak Bu (Financial Assistance Committee) ih remruatnak vek in sumsaw kuan ding tawrelsak an si.

IV. TICAN SIMFIANT DAAN PAWL

A tlangpi ih Sumpai Laakmi A zat (Amounts Generally Billed -AGB) - Rin lo ih a Suakmi, Poihruak le damlonak dangdang ruang ih a cemmi kuan ding mina pawl, insurance in a peksak ding.

Neihshiah (Assets) - Mina in a neihmi tham theih ih fiangfai taktakmi asi lole tham theih lo fiangfai lomi neihshiah thilri pawl le/ a silole sumsaw mina/tuanvo neitu ih sumsaw man nei a ukmi thilri pawl.

Liamkuan (Charge) - U.S.C. §50i(r) hrambun tuahvek in, mina/tuanvo neitu in a tangmi sumpai kuan hrihlo mipawl a um a sile cu nu/pa IU Health ih mina kilkhawi man sumpai dilnak cazin kuat in theihter asi ding.

Rin lo ih a Suakmi, Poihruak Kilkhawinak (Emergent Care): Hmakhat te ah damnak dingih tuamhlawm atlakmi nat le dam zohfelnak a tulmi mina le/a silole Rin lo ih a Suakmi, Poihruak Zung ih siizung thilri pawl hmang in IU Health siizung luhnak, hrih theih lo siizung luhnak pakhat, a silole a dang siizung pakhat ih sin thlengmi le thawnmi.

Leiba Cawhnak Hmalaknak (Extraordinary Collection Actions -ECA) - Hi cu IU Health a silole a palai pakhat khat in hmalaknak a si ih, mina/tuanvo neitu in an kuan dingmi sumpai a kuanlo ruang ah thuthennak zung le acozah dan vek in hmalaknak a si. Sumsaw Bomnak Policy dan hnuai ih a huapmi vek in an neihshiah thilri tiang laksak a tul ah siseh, leibak diltu zung (credit bureau) lam tiang theihter a tul ah siseh hmalaknak a si.

Rampihuap Acozah ih Mifarah Bikhiah (Federal Poverty Level) – U.S. Harhdamnak & Mipi Hnaturan Bomnak Zung (U.S. Department of Health & Human Services) kumtin tuahmi tahfung a si. Hi tahfung bikhiah cu pumpak innsang pakhat ah minung ziangzet an um ih an kumkhat sumlut parah zoh a si.

Sumsaw Bomnak (Financial Assistance) - Hi Policy hnuai ih sumsaw bomnak ngah thei ding ih atlingmi mina a silole tuanvo neitu ih ngahmi a si.

Sumsaw Bom Dilnak (Financial Assistance Application) - Sumsaw bomnak ngah theinak dingah mina a silole tuavo neitu in siizung a man ngan cih le kuat cihmi cazin (invoice) ih a tangmi Sumsaw Bomnak pih ih thehltumi a si.

Sumsaw Bomnak Bu (Financial Assistance Committee) - Hi Policy sung ih a telmi bomnak hrang ah mina pakhat in atling le tling lo thuthennak ding ah IU Health in thu ruatthiam; a mawi tawh a theimi tawhfang thazaang suahnak atuah zo le tuah hrih lo netabik ruahcatnak pawl tel kim inv bomnak a fehfel theinak ding ih tuarel bu tuavo neitu komkhawm a si.

Sumsaw Bomnak Thutluknak (Financial Assistance Determination) -Hi Policy vek in sumsaw bomnak pek ding a silole elnak in peklo ding thutluknak tuahmi a si.

Innsang (Household): Innsang in a huapmi cu; mina/tuavo neitu in a rampi huap sumlut siah-khon (federal income tax) retkhawmnak ih a telchih mi minung pawl an si. Kum kimlo mina tuavo neitu in kum kimlo mina kha a rampi huap sumlut siah-khon (federal income tax) ah a file cihlo a si le thuthennak zung ih casuahmi thawn innsang khat an si lonak langternak a suahpi pei. An rampi huap sumlut siah-khon retkhawmnak (federal income tax) in an innsang dinhmun a simfiang theilo a sile an dinhmun cu hminthutmi a dik a sit i ih upadi daan vekih theihpitu, acozah thuneihnak pekmi ca thawn a thehltu pei.

Sumlut (Income): Sum pungthang, sum hlawkmi, nihlawh, sumsaw rulhnak, mah sianzat pekmi sumsaw, hnatuan kumkim colh le bang pinsin, tuansuak ngahmi man, thilri zuar ih ngahmi sumsaw, innsannak ih ngahmi sumlut, neihsiah zuarnak in ngahmi sumlut, nu le fa cawmnak sumlut, a silole ro.

Harhdannak lam Tulmi Zawnruah Kilkhawinak (Medically Necessary Care): Harhdannak hnatuannak a silole thilri pawl in dawn le kham, a bikin nat dan le a thawnak hawl, a silole natnak, tuahmawhnak, sinak nehkhuh, damlonak pakhat tuamhlawm, a silole natnak langtertu le tahfung rikhiah a tlingmi sii in dawn le kham a si.

Insurance Neilo Mina (Uninsured Patient): Acozah hnen in/mahte sumsaw in lei mi le hnenin hardannak hrang insurance neilotu mina, IU Health ihsin bomnak ngah ding in tawlrel sakmi minathawn ahlan lungkimnak cakhen a silole relkhawm le remawh ih lungkim tlangmi.

V. POLICY THUSUAK PAWL

A. Thutlangpi

1. IU Health cun mina pakhat in sumsaw a pekthei le theilo dinhmun/a silole tuamhlawmnak ah a mankhung le khunglo dinhmun zoh tahrat in

mi zovək khal a hnawng lo ih tuamhlawmnak ah tikcu reiter a neilo, Rin lo ih a Suakmi, Poihruak Tuamhlawmnak le a Khul a Rangmi Hnaṭuan Daan (Emergency Treatment and Active Labor Act -EMTALA) thukenmi vekin harhdamnək ih a tuldan in a zohkhen ih a tuamhlawm a si.

2. Sumsaw Bomnak cu mina ih sinak pawl, kum, miphun, miphun, biaknak, taksa pianzia le rong, mipa-nunau, taksa tlamtling lo, suahkehnək ram, le innsang dinhmun thleidannək umlo in thutluknak tuah a si.

3. IU Health in hi Sumsaw Bomnak a um thu taimazet in mina pawl hnen ah cangvai thei zet in simthannək a nei ding a si.

B. Ngahtheidan

1. Indiana ih Khuasami

a. Sumsaw Bomnak cu Indiana ih khuasami bomnak ngah thei pawl cu atanglam vek in a sullam fiancter a si.

b. IU Health in Indiana khuasami sinak zohfeldan cu Indiana Code 6-3-1-12 ih a simmi vekin a thlun ding a si:

a. Indiana khusami kan timi cu mi zokhal Indiana ah khusa in a um ih siah-khon a retkhawmtu a silole Indiana ah umhmunnet khuar ih khusa in ni (183) hngak ih tam a umtu pawl huap a si.

c. Mina pakhat khat Indiana ih phunsang tlawng a kai lai ah a damlo a sile Sumsaw Bomnak a ngahthei. A sinan, a tlunlam ih tarlangmi Indiana khusami sinak pawl a nei famkim ding ih, cu mina cu a nu le pa a silole ṭuanvo latu in an Rampi Huap Siah-khon (Federal Tax) retkhawmnək hi Policy hnuai ih an thunchihlo mi a si pei.

2. Hi Policy hnuai ih Sumsaw Bomnak na dil hlan ah, Mina a silole ṭuanvo neitu pawlin acozah hnen in insurance/ thilri bomnak a silole Harhdamnək Insurance Hnaṭuan Tonawknək le Thleng-awnək Zuarnək Hmun (Health Insurance Exchange Marketplace) ngah thei le thei lo thu IU Health ih Pampak Aphi Sullam Fianternək (Individual Solution) zung ah ruahnək dil le ron hmais a si pei.

3. Hi Policy Title V, Chapter D ih a umvekin Atlangmpi Sumsaw Dilmi Azat pawl (Amounts Generally Billed – AGB) Policy hnuai ih Sumsaw Bomnak ngahtu Insurance neilo pawl cu a tanglam cazin sung ih telkim vek in, midang insurance neimi le vangtlang mina hnək in zohkhennək ah cemliam a tamsawn cuanglo a si:

a. IU Health Arnett Hospital Siizung

b. IU Health Ball Memorial Hospital Siizung

c. IU Health Bedford Hospital Siizung

d. IU Health Blackford Hospital Siizung

e. IU Health Bloomington Hospital Siizung

f. IU Health Methodist Hospital Siizung

g. IU Health North Hospital Siizung

h. IU Health Paoli Hospital Siizung

- i. IU Health Saxony Hospital Siizung
- j. IU Health Tipton Hospital Siizung
- k. IU Health University Hospital Siizung
- l. IU Health West Hospital Siizung
- m. IU Health White Memorial Hospital Siizung
- n. IU Health ih um Nauhak hrang Riley Hospital Siizung

4. Bulpak Zohtu le Tuamhlawmtu pawl ih Zohkhen Hnaṭuannak

a. Hi Policy in bulpak zohtu le tuamhlawmtu pawl ih cemliam kuantermi a huap **lo**. Hi policy huap **lo** mi pawl cu hi website www.iuhealth.org/financialassistance ah zohthei in a um ih kum khat ah vei li zohfelsal ring-ring a si. Ca thaw dil a sile cazin ngah thei asi.

5. Bomnak dang Ngahtheinak Hmun le Hrampi pawl

a. Lamzin a um a sile IU Health Sumsaw Bomnak ngah le pek hlan ah Ram-then (State) le Rampi Huap (Federal) bomnak hawl ih hman hmaisai a si pei.

b. Mina, insurance pakhatkhat ih a huapmi harhdamnak, mawtaw, nn le lo, insurance ti vekpawl.. cu an insurance a hmaisai ah hman a si hnu ah IU Health Sumsaw Bomnak hman a si pei. IU Health hnen in bomnak pek hlan ah a tlun ih relmi insurance policy pawl felfaite in kuatter hmaisai an si le silo zohfel a si pei ih a tulmi thil pawl cu a tuldin in mina hnen in dil a si pei.

c. Midang pakhatkhat ruangih hliam le tuahmawh a tuartu cu IU Health sii-khan a silole siizung pakhat khat in a tuamhlawn mi in sumsaw bomnak a silole zangna domnak cu a tuahmawh ruang ah a ngah a sile a ngahmi sumsaw ih daihlo mi liamkuan cu IU Health bomnak in pek a si pei. Hi mina cu IU Health Sumsaw Bomnak a ngahtu khal a si tul fawn a si.

a. IU Health hnen in Sumsaw Bomnak ngah ding in ruat a si zo hnu ah, hmundang ih bomnak a ngahmi in a cemliam ding a daih a sile IU Health hnen in Sumsaw Bomnak ding ih ruatcia zomi thu tluknak khal ti danglamsal theinak IU Health in a nei.

6. Sumsaw Bomnak

a. Insurance le midang pawl ih bom hnuh a tanglaimi liamkuan ding bomnak pek le pek lo ding cu mina ih sumlut tahnak par ah a hngat aw ih Rampus-huap Acozah ih Mifarah Bikhiahmi Level (Federal Poverty Level-FPL) tahfung hman a si ding, Indiana khuasami si le silo dinhmun zoh in AGB thutluknak tuah a si pei.

b. Cemliam zate bom thluh ding thutluknak cu mina/tuanvo neitu ih sumlut le innsang sungtel pawl zohcih a si pei ih FPLthuhlahman a si pei.

c. IU Health in a netabiksuahmi FPLthuhla a hmang ding ih hi thuhla hmang in mina/tuanvo neitu ih sumlut, neihsiah dinhmun cu sumsaw bomnak an

dil ni le thla zohsak a si ding. Zohkhen le tuamhlawn a si lai ni le thla silo.

- d. Insurance Neilo Mina le/a silole tuanvo neitu nu/pa ih sumlut cu FPL 200% tluk a silole cu hnak in malsawn a sile, mina cu huapmi rin lo ih a suakmi, poihrak siizung in ra lutmi, siibawi ih siizung luttermi, a silole, a dang siizung in rak thawnmi pawl cu an cemliam ding zate in peksak an si thei. Hi peksak an si theinak ding ah, Policy Title V, Chapter F ummi hi Policy dan vek in, Sumsaw Bom Dilnak le cu nu/pa khirhsal lo dingmi sumsaw pektulmi thehlut hmaisai a tul.
7. Bomnak Ngahtheinak Tlingnak ih Lamzin pawl
 - a. Policy Title VI, Chapter D dan vek ih ECA hnen thlenmi leiba neitu minacazin cu ni (120) a rei hnu ah IU Health in kum khat ah vei li zohsalnak a nei ding. Leiba neitu mina ih dinhmun zirin sumsaw bomnak pek an si thei a si.
 - b. Title V, Chapter B, Section 6 dan ih a sim vek in Sumsaw Bomnak a ngahthei ding mina pawl cu Sumsaw Bomnak an ngah pei ih, IU Health in a tanglam ih tarlangmi program pakhat khat, rin lo ih a suakmi, poihrak a silole direct siizung um, le, mina in a pektul hmaisai mi hmunkhat ah pek fel a sile mina/tuanvo neitu cu Sumsaw Bomnak ngah ding ah ruat an si ding:
 1. Indiana Children's Special Health Care Services
 2. Medicaid
 3. Healthy Indiana Plan
 4. Siizung Bomnak Phunkhat(Hospital Presumptive Eligibility- HPE) ngah thei ding ih ruatmi mina
 5. Ramthen (State) le/a silole rampihuap acozah (federal) program vek in mina le a innsang sumlut zate cu FPL tahfung ih 200% a silole cuhnak ih malsawn.
8. Ruahsagnak Beetmi
 - a. Ziaghman neihsiah thilri neilo mina a thih a sile Sumsaw Bomnak a ngah theimen.
 - b. Sumsaw Dilnak diklo ih a phihtu mina a silole tuanvo neitu cu IU Health in an dilnak a pomsaklo ding a silole bom ding ih thutluknak a um zo khal le an thiatsal ding.

C. Mina ih Neihsiah thilri

1. IU Health in mina/tuanvo neitu ih Neisiah Thilri pawl khal an sumsaw dinhmun zohnak ah a tuakcih a si. Mina/tuanvo neitu ih neihsiah thilri sung in a umnak inn a silole motor pakhat (1) cu siartel a silo.
 - a. Mina ih umnak inn/lo timi cu mina ih a khuasak nak hmun inn a sillole tican a si ih a neihsiah thilri neihmi man tuaknak ah siartel a si lo ding - Inn zuar sehla, a hlawk ding mi sumsaw (\$ 500,000) hnak in a mal, le, mina/tuanvo neitu, mina/tuanvo nei tu ih nupi/pasal, a silole, fanau kum (21) tang pawl ih luahmi/khuasagnak inn.
 - b. Mina ih neihmi motor pakhat (1), (\$ 50,000) man hnak ih mal cu siartel a si lo.

2. IU Health in mina/tuanvo neitu ih neihsiah thilri cazin pawl dil theinakthu a nei ih, mina/tuanvo neitu in cumi Neihsiah Thilri pawl cu Sumsaw Bomnak hrang ah tuaksaktheinakthu a nei ding a si.

D. Mina Liamkuan Tuaknak

1. IU Health in IU siizung um le tuamhlawm mi, Insurance Neilo Mina cu a dang AGB insurance neitu mina hnak ih tamlo a liam kuanter ding a si.
2. IU Health in IU Health siizung cio ih AGB tuakthiamnak ding ah a liamcia mi pawl zohzirnak a hmang a si. AGB cu insurance company pawl le Medicare hnen in ngahsalmi parah zoh in kumtin tuak ringring a si.
3. AGB cu kumtin tuak ringring a si , IU Health siizung pakhat cio an dinhmun zirin a danglam fingfing hi Polisi a um ih website pawl ah zoh le ngah thei in an um.
4. A tlunlam ih tuakdan pawl dilduh le/ asilole siizung pakhat cio ih AGB dilduh a sile ca thawn hi email: FAPolicy@IUHealth.org ah kuat ding a si pei ih a man pek a tullo ding.

E. Rin lo ih a Suakmi, Poihruak silomi Tuamhlawmnak Hrang Sumsaw Dahkham Pekcihnak

1. Insurance Neilo Mina tuamhlawm mi, tong dingih tiam-awknak nei a silole rin lo ih a suakmi, poihrak silomi tuamhlawmnak cu AGB hnak ih tam liamkuanter a silo pei.
2. Mina in IU Health hnen in tuamhlawm asi hlanah tuamhlawmnak ih a cem ding zat AGB pek hmaisa an si pei ih, tuamhlawmnak ansi hlanah a tulmi sumsaw dahkham pekcihnak pek ding asi.
 - a. Mina in sumsaw dahkham pekcihnaka pek theilo a sile lehnu ah tuamhlawm ding in ruat ansi ding. A sinan, mina ih hardamnak dinhmun le/ a silole cozah daan zoh in tuamhlawm ansi pei.

F. Rin lo ih a Suakmi, Poihruak le FAP Tlingmi Harhdamnak Tuamhlawmnak Khirhsallo Dingmi Pekcia Sumsaw

1. Himi thuhla cu EMTALA le IU Health Policy ADM 1.32 dan thlun in cikfelzet ih tuah a si pei ih, Nat Zohnak le Rin lo ih a Suakmi, Poihruak ruang ih hmundang in ra lutmi a silole Simcia Sung Thei lo Mina pawl a si.
2. Khirhsallo Dingmi Sumsaw Pekzat
 - a. IU Health Rin lo ih a Suakmi, Poihruak Zung, siizung dang in ra lutmi, a silole, IU siizung ah direct in lutmi mina pawl cu tuamhlawm nak hrangah khirhsallo dingmi sumsaw (\$ 100.00) an pek-sung a tul a si.
 - b. Title V, Chapter B, Section 7b dan hnuai ih a huapmi mina/tuanvo neitu cun an insurance company ih tukmi sumsaw pektlang le hnuuk theihmi pektul mi cu Sumsaw Bomnak an ngahmi ih a pek-sak hlan ah an pekfel a tul.

- c. Khirhsallo dingmi sumsaw pek sungmi ah mina in thusuhnak a nei a sile, phone 1-888-531-3004 a silole email FinancialAssistance@UHealth.org ah thuhla tlamtling deuh hrangah pehzom thei asi.
- 3. AGB hnakh tam sumsaw bomnak a dilduhtu mina cun khirhsallo dingmi sumsaw pek dingmi cu IU Health Sumsaw Bom Dilnak an thehlut hlan ah an pe hmasa pei. Insuance Neilo Mina in pek hmaisai tulmi khirhsallo dingmi sumsaw pek dingzat timi hnakh tam an peklut a sile an pekmi cu an leiba ih a reibikmi ah peksak a si pei. Leiba hlun an nei pang a sile tinak asi.
- 4. Khirhsallo dingmi sumsaw pekciami (\$100.00) in a taanglaimi a famkim-ter hlan lo diltu pakhat ih Sumsaw Bom dilnak cu tuah asi lo pei.

VI. TAWLREL DAN THUHLA

A. Sumsaw Bomnak Policy Casuak

1. IU Health cun kauzet in Sumsaw Bomnak Policy cu a huammi khawtlang le mipi hnen ah a tanglam cangvaihnak pawl thawn a theihter ding:
 - a. IU Health in a website neihmi ah hi Policy le Sumsaw Bom Dilnak cu mipi theihnak ding in Olsam Tong le Ca thawn Atawinak in a tarlang ding, mina pawl cu siizung an lut/an suak ah Sumsaw Bomnak Policy tawi famkim pek an si.
 - b. Mipi hmuhthei ding in a remcangnak hmun pawl le rin lo ih a suakmi, poihrak zung le cazin ngan khumnak hmun pawl ah bomnak aummi thuhla tarlang a si ding ih a ngahthei ding ti ih ruatmi mina pawl cu Sumsaw Bom Dilnak khihhmuh ding a si pei.
 - c. IU Health in mina pawl ih siizung suak le tum hnu ca thawn tangka dilnak cazin thuhla sung h hi Policy a um thuhla simtheih a si ding. Hi Policy thuthawn pehpar in thusut duhtu hrang ah pehtlaihnak phone nambat khal telhchih a si pei.
 - d. IU Health Milai Hnatuan Bomnak (Customer Service) tuavo neitu pawl cu Tlawngkai Nikhat - Tlawngkai Ninga tiang nazi 8:00 a.m - 7:00 p.m (Eastern Time) tiang phone thawn pehzom le biak an theih ringring ih thusut duhmi le poimawhmi an lo bawm thei ringring a si.
 - e. IU Health in hi Policy cu kauzet in tlangzarhnak a nei dingih khawtlang hrang hmalaknak pakhat ah a ruatmi a si.
 - f. IU Health in mina pawl cu an mahvek mina pawl hnen ah hitivek Sumsaw Bomnak Policy a um thuhla simthan vivo ding in hmalaknak a nei ih hi program ah rak hruai ding in a forh hai ding.

B. Sumsaw Bom Dilnak

1. Mina/Tuavo neitu zokhal himi Sumsaw Bomnak a dilduhtu cun dilnak

- cu siizing an suak letum hnu ni (90) sung ah thehltut ding in forhfial an si. IU Health ih sin Hramthok siizung suak le tum hnu ca thawn sumsaw dilnak ni le thla ih sin ni (240) tiang mina a silole tuavo latu in dilnak ap theih asi ih, Title VI, Chapter D ih Policy ah a sullam simfiang vekin cazin cu ECA ah ret cih asi pei ih
- mina/tuavo neitu cun Sumsaw Bom Dilnak cu a hmaisabik liamkuan ding bill IU Health hnen in an dawn ni ihsin ni (120) sung ah an thehltut pei.
2. Mina/Tuavo Neitu ih thehltutmi Sumsaw Bom Dilnak a famkim lomi a um a sile IU Health in cakuat thawn theihternak a tuah ding . Theihternak ca kuat suak ni ihsin ni (45) tiang an dilnak hngak a si pei.
 - i. IU Health ih Policy Title VI, Chapter D policy daan vekin, dilnak tuahfel a si hlan tiang ECA ih a ummi a sile hmalaknak tuah hrihlo in a ret hrihding, a silole mina in a Sumsaw Bom Dilnak cu a caan bikhiah sung ah a tuah famkim lo asi ah cun.
 3. Mirang tong harsatnak neitu mina cun hi Policy, Sumsaw Bom Dilnak le Mirang Ca ih Khai kawmmi copy cu a tanglam tong pawl in a dil thei:
 - i. Arabic
 - ii. Kawl
 - iii. Kawl - Falam a silole Laizo
 - iv. Kawl - Hakha a silole Lai
 - v. Taluk (Chinese-Mandarin)
 - vi. Spanish
 4. Mina le/a silole aiawhtu ; Mina ih siibawi, innsang sungtel, thurawn mi, khawltlang, a silole, kawhhran, harsa bomtu pawlkom, a silole, siizung hnatuantu in hi Sumsaw Bom Dilnak an dil thei ih mina ih umnak inn ah a man pektullo in kuatsak an si pei.
 5. IU Health in Dilnak le dilmi thil pawl cu felfai le himzet in a ret a si.
 6. Mina zokhal hi Policy tang ih Sumsaw Bomnak a dilduhtu cun Sumsaw Bom Dilnak a phih tengteng a tul.
 - i. Mina in a tanglam ca le thil pawl cu an Sumsaw Bom Dilnak thawn a thehltut cih tengteng ding a si :

1. A netabikthla (3) sung sumlut hrampi hmuah hmuah
2. A netabikthla (3) sung tangka suahnk cabu ih a hram lam a tangmi pekmi (pay stubs) a silole Farah zet pawl Bomnak ih Pekmi Mipi Humhimnak Sumlut (Supplemental Security Income -SSI)
3. A netabikthla (3) bank tangka cazin thuhla (A Thang um lo in Retman Pek asi Lehlam mi Duhtik ih Suah Sal thei bank ih Tangka Retmi (Checking) le Khawlmi Tangka (Saving), sumsaw pekcia mi lethmat (certificate of deposit), stock, bonds, le sumsaw lei le zuarnak hmun cazin (money market account) pawl
4. A netabik ramthen (state) le Rampi Huap Sumlut Siah-khon Retkhawm (Federal Income Tax) form pawl; Schedule C, D, E, le F telhchih ding
 - a. Rampi Huap siah-khon (Federal tax) retkhawm mi in mina/ tñuanvo neitu ih sumsaw dinhmun a simfianglo a sile an dinhmun nganmi cu hminthutmi a dik a sit i ih upadi daan vekih theihpitu, acozah thuneihnak pekmi thunthennak zungih cohlaan theimi ca an tuah pei.
5. A netabik W-2 thuthannak
6. Mina (a silole) tñuanvo neitu cu hnatñuan neilo a sile WorkOne hnen in nihlawh zingzoinak ca a la pei.
7. Nupi/pasal Thenawknak/cemternak, bannak thuthen mi ca le fate kilkhawi ding tñuanvo bikhiah a um a sile.

C. Bomnak Dilmi Thutluknak Tuahnak

1. IU Health in Sumsaw Bom Dilnak le a tulmi ca/thil a ngah a sile, ni (90) sung ah Sumsaw Bomnak dilmi a ngah le ngahlo thu cu mina a silole tñuanvo neitu hnen ah a simthan ding a si.
2. Mina a silole tñuanvo neitu in bomnak ngah ding ih ruat zat a ngahlo pang a sile mina a silole tñuanvo neitu in a tñulsam lai mi thil pawl cu langternak ca thawn a theh lutbet ding ih Revenue Cycle Services pawl in an remsak sal thei.
3. Cumi hnu ah, mina a silole tñuanvo neitu in Sumsaw Bom Dilnak thutluknak par ah a lungkimlo a sile ca thawn a lungkimlonak zangfah dilbetnak cu a tulmi cazin le thilri pawl thawn Sumsaw Bom Dilnak Bu (Financial Assistance Committee) ah a thehlut pei ih zohkirsak an si pei.
4. Sumsaw Bom Dilnak Bu (Financial Assistance Committee) ih thutluknak hi a cemnetnak le thutawp a si.
5. Mina ih Sumsaw Bom Dilnak le bomnak ngah a silole ngahlo thu cu bulpak pakhat cio par le tuamhlawm an si nak nithla (pawl) le an tonmi dinhmun aha thum aw a si.

D. Leiba Cawhnak Hmalaknak (Extraordinary Collection Actions – ECA)

1. Himi Policy vekin mina in IU Health hnen in Sumsaw Bomnak a ngahmi

ih peksak hnuah a tanglai mi a liamkuan ding a tikcu bikhiahmi nithla ah a pe lo asile IU Health in midang pawlkom pakhat khat hmang in leiba a cawhter ding a si. Thu ruatthiam; a mawi tawk a theimi tawkfang thazaang suahnak ah telmi pawl cu hnuailam vek in a si:

- a. Mina pakhat ih siizung suak le tum hnu sumsaw dilnak cazin thuthan ah PLS copy pakhat IU Health in a pek ding.
 - b. Atlun simfiang vekin, sumsa bom dilnak ap lo in hi FAP hnuai ah tlingnak pakhat ah atanglam vek in ruah a si pei:
 - i. Indiana Children's Special Health Care Services
 - ii. Medicaid
 - iii. Healthy Indiana Plan
 - iv. Siizung Bomnak Phunkhat(Hospital Presumptive Eligibility- HPE) ngah thei ding ih ruatmi mina
 - c. ECA thawh asi hlan ah a malbik ni (30) FAP ih mina hnen ah IU Health in theihternak a tuah pei.
 - d. Mina pakhat ih siizung suak le tum hnu sumsaw dilnak cazin thuthan hramthok theh hnu a malbik ni (120) tiang IU Health in ECA hnatuan a thawk hrih lo pei.
 - e. IU Health in co hlang ciami sumsaw bom dilnak a dong hnu caan pakhat tiang le siizung suak le tum hnu sumsaw dilnak cazin thuthan hramthok theh hnu ni (240) sungah a zoh fel pei. Hi policy hrangah mina pakhat in atling le tlinglo thuthennak tuah hlan lo ECA hramthok zomi sunsaw bom dilnak sumlut cu IU Health in a colh pei.
 - f. Sumsaw bom dilnak lung kim le nemhngat a sile, sumsaw khirhsalnak thuhla ah zohthat zomi sumsaw cazin thuthan pakhat IU Health in a suah pei ih atul vek in ECAs khirhsal dingah thu ruatthiam; a mawi tawk a theimi tawkfang thazaang a suah pei.
2. IU Health le a tuanvo pekmi in hi Policy 26 C.F.R. §1.501(r) vek in leiba cawhnak hmalaknak cu mina a silole tuanvo neitu hnenah neih a si pei:
- a. Mina a silole tuanvo neitu ih sumsaw bak laimi cu midang hnen ah zuar a si pei.
 - b. Mina a silole tuanvo neitu ih leiba a baakthuhla cu thilri lei le hmangtu theihternak zung (consumer reporting agency) pawl a silole leibak diltu zung (credit bureaus) pawl hnen ah pek a si pei.
 - c. Leiba neihmi zate a silole thenkhat pawl a pektheh lai hlanlo cu hi Policy vek in a natnak tuahlawm tul mi pawl tuamhlawmlo a silole neta ah tuamhlawm ding in a ti tlaiterthei a si.
 - d. Zunglam a silole acozah dan vek ih hmalaknak hrekhat pawl:

- i. Mina a silole ṭuanvo neitu ih leiba ai ah neihsiah a silole thilri in kuanter
 - ii. Mina a silole ṭuanvo neitu ih inn a silole lo zuarsak
 - iii. Mina a silole ṭuanvo neitu ih Bank account le thilri laksak
 - iv. Dan vekin mina a silole ṭuanvo neitu kha tazacuai
 - v. Mina a silole ṭuanvo neitu kha palik kaihter
 - vi. Mina a silole ṭuanvo neitu kha tazacuai ding in kaihter
 - vii. Mina a silole ṭuanvo neitu ih thlahlawh sung in laksak
3. Himivek hmalaknak a tul tikah, IU Health le a ṭuanvo pekmi pawl cun diknak le upatnakthawn a tawlrel ding a si.
 4. ECA ih a umtu mina a silole tuanvo neitu pawl le IU Health hnenin Sumsaw Bomnak a dil dahlo tu cun

Sumsaw Bom Dilnak cu ni (240) sung ah hramthawk siizung suak le tum hnu sumsaw cazin thuthan cu IU Health hnen ah a thehltut thei a si.

- a. IU Health le a tuanvo pekmi cun mina a silole tuanvo neitu parih Leiba Cawhnak hmalaknak cu a Sumsaw Bom Dilnak zohfel a si tiang an cawl sung ding a si.

E. Khirhsal (Refunds)

1. Hi Policy vek in Sumsaw Bom a ngahtu mina a silole tuanvo neitu in a leiba hnak ih tam sawn sumpai a rak pekmi a um a sile himi thu cu theihter a si pei.
2. Hi Sumsaw Bom Policy ih huaplo mi leiba mina in a neihmi a um a sile a ngahsala silole khirhsal dingmi sumpai cu himi leiba peknak ah hman a si pei.
3. Mina in a dang leina neihmi a neilo a sile a sumpai cu a hnen ah check thawn khirhsal a si pei.

VII. ABANG AWMI KHIHMHUMI CA PAWL (CROSS REFERENCES)

IU Health ADM 1.32 Rin lo ih a Suakmi, Poihruak a silole Hmundang in ra Lutmi Simcia Sung Thei lo Mina pawl ih Nat Zohnak le Thlengnak(Screening and Transfer of Emergency or Unstable Patients)

VIII. KHIHMHUMI MI DANG PAWL/SIMFIANGNAK PAWL (REFERENCES/CITATIONS)

Zianghamn um lo

IX. FORM/CAHRAM PAWL (FORMS/APPENDICES)

IU Health Sumsaw Bom Dilnak Form & Thuhla (IU Health Financial Assistance Application Form & Information)

X. TUANVO (RESPONSIBILITY)

Policy Athar Suahtu/Remthat tu (Policy Developed/Revised):
Sumsaw lam Upa Hotu (Chief Financial Officer)

XI NEMHNGETTU PAWL (APPROVAL BODY)

Sumsaw lam Upa Hotu (Chief Financial Officer), Indiana University
Health

**XII. NEMHNGETU HMINHTUT (APPROVAL
SIGNATURES)**

Jennifer M. Alvey
AlveySumsaw lam Upa Hotu
(Chief Financial Officer)
Indiana University Health

Nithla

XIII. NITHLA

Nemhnget Nithla: January 2017

Thawk Nithla: Zohkir January 2016

Nithla : January 2018