



TANGKA BAWMHNAK PAWLISI

I. TIMHNAK

- A. Hramhnak, thiamnak, thilkonghlainak lei rian i tharchuahnak le that tlinnak in a mizaw le zatlang mi ngandamnakei hunchonak rian t̄uan bu he, Indiana University Health (IU Health) cu damlei thil ah siannak, itlunak le dinnak a sunhlawih.
- B. IU Health cu a mizaw dihlak, mihramh man an liam khawh le liam khawh lo zoh lo in, an damnakei herh ring ding in aa pe.
- C. Mi vialte bawmhramh nak rian pebawm kho ding in, IU Health nih mah Tangka Bawmhnak Pawlisi hi a dirh, IU Health sizung i hramhnak a la mi, Insurance Ngeilo Mizaw sin i Tangka Bawmhnak pe ding ah.
- D. Mizaw Kilvennak & Manliamfawi Mihramh Phung i pek awk a ngeih mi zul in a mizaw vialte an um khawh nakding ah IU Health cu aa pe. Mah zawn ah cun, IU Health nih an mizaw cu Tangka Bawmhnak Pawlisi kong ruahpiak hlan ah damlei insurance anmah he aa tlak mi a kawlpik hmasa hna lai.

II. A ZAWH ZAT

- A. Mah Pawlisi hi Insurance Ngeilo Mizaw dihlak ca ah a si, miak kawl lo IU Health si-in pehtlai azei poh sin i aa piah mi, emergency le/kon silei herhbau ruang i aa piah mi vialte zong.

III. VEI BELTE

- A. A mizaw sin i man liam khawh awk hramhnak a pek khawh nakhnga, IU Health nih man liam ding zat thumh khawh mi zong a pek khawh lai, hi Pawlisi chung i langhter setset lo mi pawl. Mah manthumh pawl cu IU Health's Form 990 i Schedule H ah tangka bawmhnak ah a lang lai lo.
 - 1. Insurance Ngeilo Mizaw, IU Health i zohhramhnak a hmu mi, IU i hlawh a serh mi sin i aa zohter mi, hi Pawlisi chung i aa tel lo mi zohhramhnak a co mi, cu mah sibawi sin i aa zohter man thumh nak a hmu lai.
 - 2. Mah hlei ah IU Health i Tangka Bawmhnak Kawmiti (Fiannacial Assistance Committee) nih amah nawl te in manthumh dang hal awk a pek khawh rih.

IV. AN SULLAM

Amounts Generally Billed (AGB)- Ti mi cu an izohternak man a hup/'khavar' kho mi insurance a ngei mi hna emergency asilole adang silei herh i an ipiah tik ah atlangpi i cawh mi leiba (bill) a si.

Thilri/Chaw – Tangka man in tuak khawh mi thilri; tawngtham khawh mi zong, khawh lo mi zong, mizaw/zohkhenhtu i a ngeih/tlaih mi, a si.

Hauh mi—U.S.C. §501(r) i a ser bantuk in, mizaw i liamvo, mizaw/zohkhenhtu sin ah amah i mawhporhnak laak ding i aa tiam cia ning in liamter hauh mi khi a si.

Poihruak Zohhramhnak: Poihruak Ipiahnak in si seh, mah duh ruang si lo, a herh hrimhrim ruang i luhter in si seh, si-in dang in rak lanhter in si seh, IU Health si-in mizohhramhnak hmun chung ah luh le/kon hramh colh hau tiang in zawtfah lei sining a ngei mi mizaw.

Ahle Leiba Cawh Rian [Extraordinary Collection Actions (ECA)] – Leiba cawh nak, IU Health asilole an minung nih hi Tangkalei Bawmhnak Pawlisi chung i a um mi mizaw leiba a taang mi an hmuh khawh nakding ah an tuah mi, biacaihzung he aa pehtlai kho mi, mizaw asilole aamahkhaang tu i cham awk a taang rih mi cawh asilole thialmer i leiba coptu consumer credit sin asilole credit bureau ah kuat bantuk tuah rian a si.

Sifah Tahnak Cozahpi Ri –U.S. Department of Health & Human Services nih kum khat lengmang ca i an tuah mi a si. Inchungtang pa khat i khua a sa mi zat le an inchungtang kum khat chawlut tuak in tuah mi a si.

Tangka Bawmhnak – Mah Pawlisi chung i a um mi mizaw asilole mizaw ca i aa kam mi, bawmhnak a hmu kho mi sin i tuah mi leiba thumhnak a si.

Tangka Bawmhnak Soknak – An sizung leiba a taang rih mi chung in Tangka Bawmhnak mizaw asilole aa kam mi i bawmhnak an sok nak a si.

Tangka Bawmhnak Kawmiṭi – Mah Pawlisi chung ah a lut maw lut lo ti i a kherhlai tu mibu hme an si i Revenue Cycle Services minung pawl zong an itel. I mahhi Pawlisi tang ah bawmhnak a hmu kho ding tlak na si le si lo, mizaw ca ah an herh tawk in an ṭan le ṭan lo ti a donghnak i a zoh tu pawl zong an itel.

Tangka Bawmhnak Biakhiah – Mah Pawlisi tang i Tangka Bawmhnak an hmuh le hmuh lo biakhiah nak a si.

Inchungtang (Household): Cozahpi sin i ngunkhuai peknak an tuah mi ah min an khumh mi minung pohpoh mahhna inchungtang mi ah rel an si. Kumtlinglo aamah a khaanpiak

ko na i cozahpi sin ngunkhuai pek nak ah kumtlinglo a zohkhenh kong a langhter lo mi cu biacaih zung i laak mi, kumtlinglo inchungkhar kong aa chim nak, ñalca a rak ken khawh. Mizaw le/kon aa kam mi i chawlut cu cozah sin ngunkhuai pek awk a tlak lo ah cun, mizaw/aakammi nih sihni ñial mi theihpinak ca (affidavit) a rak ken khawh.

Chawlut (Income): Tangka karh, iphawtcheuh mi, hlawh, rian fial man phalh mi, ðhenhpekmi, pensen, hlawh hmuh man, thil zuar mi man, inn/thilri hlaan nak man, thil dang zuar ruang i miak mi, nupi/va ðhing i pek mi, asilole thil hman man.

Silei Aherhmi Hramhnak: Zawt, hliamkhuai, sining ngeih, zawtnak, asilole mah i an hmelchunh kham, hliah, asilole thlop nak ca i pek mi damnaklei mirinnak asilole thilri.

Insurance Ngeilo Mizaw (Uninsured Patient): Mizaw, chawtuah pawl sin i cawk mi insurance a ngei lo mi, cozah insurance/bawmhnaak a ngei lo mi, le/kon IU Health he icaih hnatlak cia i mizaw cu ciammamte i a kong hngalh cia mi asilole midang insurance cotu i cohlan mi.

V. PAWLISI KONG CHIMFEL NAK

A. A Tlangpi

1. IU Health nih mizaw i hramh man an liam khawh ding le liam khawh ding lo zoh riangmang in bawmhramh a herh mi mizaw hramh lo, hramh thawn, asilole rianrang i zoh duh lo a tuah lai lo, Emergency Treatment and Active Labor Act (EMTALA) phung zul in.
2. Tangka bawmhnaak kong ruahpiak tik ah mizaw i notar, mici, biaknak, vun rong, pa/nu sinak, pumtlinlonak, thawhkehnaak, pom duh deuh mi, an pipu cikawr, le chungkhar sining zoh hleng lo in ruahpiak a si lai.
3. IU Health nih Tangka Bawmhnaak a um mi pohpoh mizaw theihternak felfaite in a tuah lai, bawmhnaak a um kho mi kong pohppoh a theihter dih hna lai.

B. Hmuh Khawh Ning

1. Indiana Khuasa Ca I A Herh Mi
 - a. Tangka Bawmhnaak hi Indiana Ramkulh khuasa ca lawng ah ngahter a si.
 - b. IU Health nih Indiana Minung si le si lo tahnak Indiana Code 6-3-1-12 hi a hman ve lai:
 1. Indiana Minung/Khuasa ah cun ngunkhuai pek caan chung vialte Indiana chung i khua a sa mi, asilole hi ramkulh chung ah hmunthuh in khua a sa i Indiana chung ah ngunkhuai pek khawh ni ni za le sawmriat (180) chung a um mi, an si.
 - c. Taangsaang siangin kai in Indiana ramkulh chung ah a um mi mizaw zong mah Pawlisi tang ah hin bawmhnaak an hmu kho ve men, acung i ramkulh minung si le si lo chek nak ah a tlin i nulepa asilole zohkhenhtu i chawlut ngunkhuai pekpiak mi a si lo ah cun.
2. Mah Pawlisi tang i Tangka Bawmhnaak an kawl hlan ah, mizaw asilole aamahkhan tu nih, IU Health's Individual Solution ti mi pumpak a bawm tu hna pakhatkhat

ruahnak a hal hrimhrim hna lai, cozah insurance/bawmhnak asilole Health Insurance Exchange Marketplace sin in liampiak khawh nak an hmuh khawh ding le hmuh khawh ding lo hngalh nak ah.

3. Mahhi Pawlisi, atang i hna hi, chung i a lut mi Insurance Ngeilo, IU Health i aa piah mi, pohpoh AGB kan ti mi mah Pawlisi chung Biatlang V, Dal D-nak ning leng in man laak an si lai lo.
 - a. IU Health Arnett Hospital
 - b. IU Health Ball Memorial Hospital
 - c. IU Health Bedford Hospital
 - d. IU Health Blackford Hospital
 - e. IU Health Bloomington Hospital
 - f. IU Health Methodist Hospital
 - g. IU Health North Hospital
 - h. IU Health Paoli Hospital
 - i. IU Health Saxony Hospital
 - j. IU Health Tipton Hospital
 - k. IU Health University Hospital
 - l. IU Health West Hospital
 - m. IU Health White Memorial Hospital
 - n. Riley Hospital for Children at IU Health .
4. Pumpak Damringtu i Pekchanhmi Zohkhenhnak (Services Rendered by Individual Providers)
 - a. Mahhi Pawlisi nih hin pumpak damringtu (sibawi dang) sin i ipiah nak cu a zo **lo**. Mah kan Pawlisi i a zawh **lo** mi, pumpak mizohtu cazin cu atang i ñial mi maivan ah hin an lang. Kum khat ah oi li an tharchuah.
www.iuhealth.org/financialassistance
Mah cazin cu catlap zong in hal ah a ngah.
5. Bawmhnak Hram Dang
 - a. A si khawh ah cun, mizaw nih cozahpi le ramkulh i pek khawh mi bawmhnak vialte a kawl dih awk a si lai, IU Health i Tangka Bawmhnak Progam sin i alak in bawmhnak a hmuh hlan ah.
 - b. Insurance dang, health, maw[†]taw, le inn insurance tehna a ngei mi nih mah insurance sin i hmuh khawh ding pohpoh a kawl hlai taak dih lai, IU Health Tangka Bawmhnak Program in bawmhnak laksawng a hmuh hlan ah. Mah ah cun cu insurance a ngei tu he, a cemh khawh mi hna he an itel. IU Health sin i bawmhnak a hal tik ah, mah adang insurance pawl sin ah ‘hmuhco awk rua vialte na hlam dih cang maw’ tiin kherhlai a si lai.
 - c. Midang sin ah hma a pu i IU Health tang ah a ra izohter mi mizaw nih, cu hmat a put nak hna nih ahnu ah an rulh i tangka an pek ah cun, asilole bawmhnak laksawng an pek ah cun, an liampiak bang a taang mi asilole IU i a liamvo a si mi cu IU Health Tangka Bawmhnak in hmuh khawh a si.
 1. Mah bantuk dirhmun ah, Tangka Bawmhnak Laksawng cu pek cang a si ah cun, rak pek sual cang mi bawmhnak cu IU Health nih a leem

ṭhan lai i, IU Health nih Tangka Bawmhnak rak pe cang hlah seh law cu bang cun aningkeel ah a kir lai.

6. Tangka Bawmhnak
 - a. AGB nak tam in bawmh awk an tlak le tlak lo cu mizaw i Federal Poverty Level (FPL) in le Indiana ramkulh minung an si le si lo in tah a si lai.
 - b. Hlut bawmhnak a hmu kho an si le si lo cu mizaw/aakammi i an FPL kha a inchungtang chawlut tahnak ah rinh in khiah a si lai.
 - c. IU Health nih cun FPL thar bik kha mizaw/aakammi leiba tuak nak ah a hman lai i, mizaw zohhramh nithla si lo in Tangka Bawmhnak Sohluah a chiah mi IU i a hmuh ni kha rel nak ah a hman lai.
 - d. Insurance Ngeilo Mizaw le/kon aakammi a inchungtang chawlut FPL i 200% tluk le mah nak tlawm deuh a si mi mizaw cu a si kho mi hramhnak ah emergency in an ratpi mi, sibawi zung in dairek an luh mi, asilole sizung dang in an ratpi mi, a si ah cun hlut bawmhnak atling in a hmu kho, Tangka Bawmhnak Sohluah tlingte i a chiah khawh ah cun, le mah Pawlisi cadal F, Biatlangpi V i aa ṭial ning in khirh khawh lo mi tangka chiah (non-refundable deposit) a tuah ah cun.
7. Hmuh Khawh/Lo Tah Ning Dang
 - a. IU Health nih leiba coptu sin i ap cang mi leiba taang cu ni za le kul (120) nak tlawm lo chung a zoh ṭhan lengmang lai, mah leiba taang cu mah Pawlisi chung cadal D, Biatlang VI i aa ṭial mi ECA chung i lut kho ding a si ah cun. Mah leiba taang a ngei tu cu mah Pawlisi tang ah, mizaw i a sining zoh in, bawmhnak a hmu kho.
 - b. Biatlang V, cadal B, ṭhen 6-nak ning in mizaw vialte nih Tangka Bawmhnak an hmuh khawh dih nakhnga, IU Health nih cun mizaw/aakammi hna cu Tangka Bawmhnak hmu ding ah ruah an si lai, atang i program pakhatkhat an tlinh i, emergency asilole dairek i luhter le zohhramh a tong mi an si ah cun, le a herh mi liam ve awk liam ding i an lung a tlin ah cun:
 1. Indiana Ngakchia Ahlei Ngandamnaklei Mibawmhnak (Indiana Children's Special Health Care Services)
 2. Medicaid
 3. Healthy Indiana Plan
 4. Hospital Presumptive Eligibility (HPE) coh mi mizaw
 5. Ramkulh le/kon cozahpi program, chawlut tlawmtam a zoh i mizaw inchungtang chawlut FPL i 200% an tlin le tlin lo hlah hnu ah mi a luh mi program, ah aa khumh mi.
8. Zoh Chih Rih Mi
 - a. Tangka Bawmhnak hi mithi cia zong pek khawh a si, a thi cang mizaw nih rochaw ze i a ngeih lo ah cun.
 - b. Tangka Bawmhnak Sohluah ah a hmaan lo ning i a ṭial mi cu IU Health nih bawmhnak a al lai, pek cia zong a phih ṭhan lai.

C. Mizaw Rochaw

1. IU Health nih mizaw/aakammi i an rochaw hi an leiba khingrit chawng tu ah a ruah khawh. A khuasak nak inn le mawṭaw pa khat (1) cu zuah a si lai.
 - a. Mizaw khuasak nak bik inn ti mi cu mizaw a um bik nak inn a si i, mizaw i a ngeih hlei ah ruah a si lai lo, mizaw i a ngeih dihlak dollar thong za nga (\$500,000) tang a si i mah inn cu mizaw/aakammi asilole a nupi/va asilole a fa kum kul le kum khat (21) a tling rih lo mi nih a umnak ah cun.
 - b. Mawṭaw pa khat (1) hi tlaih lo in an zuah khawh, mizaw i a ngeihchiah hi mah mawṭaw ah dollar thong sawmnga (\$50,000) tang a si ah cun.
2. IU Health hi mizaw/aakammi i an ngeihchiah cazin hal nak nawl aa chiah, Tangka Bawmhnak pek le pek lo caihkchiah nakding ah, acung i telh cang mi leng in Rochaw a ngeih lo kong fiangte i langhternak a ngeih ah cun.

D. Man Laak Ding Zat Tuak Ning

1. IU Health nih Insurance Ngeilo Mizaw ca ah man laak zat a kil, insurance a ngei mi mizaw, IU Health pehtlai i an ipiah tik i an pek hnga mi AGB nak tam deuh si lo ding in.
2. IU Health rianṭuantu nih hnulei thil sining zoh hi AGB tuak nak a hrampi ah an hman, IU Health pehtlahi sizung pohpoh i an ipiah nak ah. ABG cu kumchuak ah tuak lengmang a si, chaw kawl nak insurance a tuah mi hna i an burpiak ṭhan tawn mi le Medicare an hmuh mi alakte i zohpiak dih in an tuak.
3. AGB cu kumchuak ah tuak a si i, mah Pawlisi i a cemh khawh mi IU Health pehtlai cio ca ah adangte cio an si. An website cio ah zoh kjhawh an si.
4. Acung i langhter mi AGB tuak ning le si-in pakhatkhat ca i AGB hrimhrim hngalh a duh mi nih FAPolicy@IUHealth.org ah ca kuat ding a si lai i, manlo in rak kuat a si lai.

E. Poipang (Emergency)-lo Zohhramh Man Pek Awk

1. Insurance Ngeilo Mizaw piah keel (emergency-lo) i aa piah mi an um tik ah AGB nak tam liamter an si lai lo.
2. Mizaw cu zohhramh an si hlan ah an pek a hau te ding mi AGB zat a hrawnghrang in chimh cia an si lai, i mah chung cun zeimaw zat pek colh a hau tiah chimh hmasa an si lai.
 - a. Mizaw nih pek colh ding zat a pek khawh rih lo ding ah cun, zohhramh caan cu thawnpiah rih a si men lai, silei i fimkhur deuh nak le ramkulh le cozahpi phung le ning he ikiap i rian ṭuan khawh nakding ah.

F. Poihrak le FAP A Ngahmi Silei Ipiah Tik I Chiahchung Hau, Khirh Ti Lomi

1. Mah zawn hi EMTALA le IU Health Policy ADM 1.32, Screening and Transfer of Emergency or Unstable Patients timi phung fekte i itlahi in zuluh a si lai.
2. Khirh Ti Lo Ding I Chiah Ding Zat
 - a. Insurance Ngeilo Mizaw pohpoh, IU Health i Emergency Department ah an ipiah ah cun, si-in dang in an rak hluai hna ah si seh, dairek in an rat zong ah si seh, zohhramh man ah dollar za khat (\$100) a pe ding in rianvo pek an si lai.

- b. Title V, Chapter B, Section 7b ning i zoh ciammam cia mi mizaw/aakammi cu Tangka Bawmhnak an hmuh mi henh an si hlan ah acheubaang liam awk an ngeih mi le/kon zuh awk a um mi poh anmah rianvo a si lai.
 - c. Khirh ti lo ding chawchiah kong i biahal a duh mi nih si seh, hal chap duh ah si seh, IU Health 1-888-531-3004 ah chawnh ding, asilole FinancialAssistance@IUHealth.org e-mail ding a si lai
3. Insurance Ngeilo Mizaw nih Tangka Bawmhnak an AGB nak tam deuh sok an duh ah cun, an sohluah IU Health nih zohpiak nak ah, khirh lo ding in chiah chung mi (deposit) an ngeih a hau. Chiah chung ding zat a rak chia kho lo mi cu an chiah khawh zat kha a hlan bik i an rak soknak ca ah henh a si lai, a rak ngei mi an si ah cun.
 4. Tangka Bawmh Soknak hi a sok tu nih dollar za khat (\$100.00) khirh ti lo ding i chiah chung mi chiah an lim hlantiang zohpiak rih lo a si lai.

VI. TITAUNING KONG CHIMREL NAK

A. Tangka Bawmhnak Pawlisi Cachuah

1. Mah Tangka Bawmhnak Pawlisi a ngah kong hi, IU Health nih a rianh mi zatlang sin ah kaupi in a thanh lai, atang i tuah awk vialte tuah in:
 - a. IU Health nih mah Pawlisi hi, Holh Fawi i mah Pawlisi kong Chimfian mi, le a Tangka Bawmh Soknak Ca cu a maivan (website) ah a taar lai i mah Tangka Bawmhnak Pawlisi kong Holh Fawi i Chimfian mi cu min pek nak ah asilole sizung chuahlei ah pek an si lai.
 - b. Mizaw i an cotin khawh mi Tangka Bawmhnak Soknak kong an hngalh khawh nakhnga le bawmhnak a ngah mi an hngalh khawh nakhnga, emergency zung ah si seh, min pek nak hrawng ah si seh, a rem nak hmun poh ah langsarpi in taar an si lai.
 - c. IU Health nih mah Pawlisi a ngah nak kong hi langsar in a tial lai i, mizaw si-in an chuah hnu i pek mi bill sin ah telh chih a si lai, mi bawmchaan tu (Customer Service Department) telifawn numher zong, mizaw nih mah Pawlisi kong ah an duh mi an hal khawh hna nakhnga, telh chih a si lai.
 - d. IU Health Customer Service aiawhtu pawl hi telifawn chawnh khawh awk in an um zungzal lai, nikhat ni in ninga ni tiang, zungkhar caan lo ah cun, zing 8:00 in zanlei 7:00 p.m Eastern Time tiang, mah Pawlisi kong hal mi fianter ding ah. An hal hna ah cun, Customer Service rianntuan tu nih mah Tangka Bawmhnak Pawlisi kong, mah Pawlisi kong Holh Fawi i aa tial mi, le Tangka Bawmhnak Sohluah cu mizaw asilole aakammi umnak ah carek in an kuat khawh hna, man laak lo te in.
 - e. IU Health nih thazaang chuah in mah Pawlisi kong hi kaupi in mi a thanh hna lai, banh phak lo nak tiang i an theih khawh nakding ah.
 - f. IU Health nih an mizaw a tong ding mi an rianntuantu pawl cu mah Tangka Bawmhnak Pawlisi kong le mah Pawlisi ah mizaw rak hruai ding ah fimthiam nak an pek hna lai.

B. Tangka Bawmhnak Soknak

1. Tangka Bawmhnak sok a duh mi mizaw asilole aakammi cu si-in an chuah in ni sawm kua (90) chung ah Tangka Bawmhnak Soknak cu ap cang ding ah forh an si. Mizaw asilole aa kampiak tu nih bawmh soknak cu IU Health sin i tangka cawh nak (bill) si-in an chuah sin i an hmuh hramthok in ni za hnih le sawm li (240) tiang ah an sok khawh; asinain an account cu si-in chuah in an hmuh hramthok mi bill ni in ni 120 a luan ah cun hi Pawlisi kong i Title VI, Chapter D i fianter mi ECA hman a hau cang men lai.
2. Soknak ca tlamtling lo an ap sual ah cun, an sohluah a tlamtling lo nak kong IU Health i a hmuh tik ah tjalca in theihter an si lai. Mah theihternak ca sanh hnu ni sawmli le ni nga (45) chung cu mah an sohluah cu nen chung rih a si lai.
 - i. Mah pawlisi Title VI, Chapter D i fianter mi ECA cu IU Health nih a nen chung lai, an soknak ca a tlin tiang, asilole a herh mi tlinter nak caan chung ah mizaw nih a tlinter khawh lo ah cun.
3. Mirang Holh a thiam deuh lo mi mizaw nih mah Pawlisi ca pa khat, Tangka Bawmhnak Sohluah, le Holh Fawi i Fianternak ca an hal khawh, atang i holh phun in:
 - i. Arab Holh
 - ii. Kawl Holh
 - iii. Kawlram- Falam Holh
 - iv. Kawlram- Hakha Chin Holh
 - v. Mandarin/Tuluk Holh
 - vi. Spanish Holh
4. Mizaw, le/kon an aiawh a si mi mizaw sibawi, chungkhat, phunglei bochan mi, zatlang asilole biaknaklei mibu, zatlang miring phu asilole si-inlei minung nih Tangka Bawmhnak Sohluah cu mizaw um bik nak inn ah man liam hau lo in kuatpiak ding in hal khawh a si.
5. Sohluah le a bawm tu catlap cu IU Health nih athup in a ken hna.
6. Mahhi Pawlisi tang i bawmhnak a sok mi mizaw cu Tangka Bawmhnak Soknak tuah a herh lai.
 - i. An Tangka Bawmhnak Soknak sin ah mizaw nih atang i ca hi telh chih a hau:
 1. Nai bik thla thum (3) chung i an tangka ronrat nak vialte.
 2. Nai bik thla thum (3) chung i an hlauh laak nak catlap asilole Social Security i pek mi Social Security Income (SSI).
 3. Nai bik thla thum (3) chung i checking le saving account, tangka rawn nak catlap, stocks, bonds le money market account pawl.
 4. Nai bik i ramkulh le cozahpi sin tuah mi Federal Income Tax forms, Schedules C, D, E, le F tel in
 - a. Mizaw le/kon aakammi i an chawlut cu cozahpi ngunkhuai chim nak ah kuat awk a tlak lo ah cun, mah kong ah mizaw nih sihni zung i tjal mi ca cakhenh (affidavit) he a ap khawh.
 5. W-2 thar bik.
 6. Mah caan lio i rian a tlai lo mi mizaw le an inchungtang minung cu WorkOne ah Work Inquiry laak an hau

7. Nu-va iṭhen nak cozah ca le ngakchia kenkawi nak cozah ca, a tong mi an si ah cun.

C. A Hmu Kho Ding Khiah Nak

1. Soknak ca tlamtling le a bebawm ca dang a ngah dih hnu ni sawm kua (90) chung ah Tangka Bawmhnak Biakhiah catlap chuah in mizaw asilole aakammi cu an sok mi an hmuh le hmuh lo IU Health nih theihternak a pek hna lai.
2. Hlut mi bawmhnak a dihlak nak tlawm deuh mizaw asilole aakammi nih a tinco i mizaw asilole aakammi nih a dihlak hmuh khawh nakding ah hngalh chap awk theihphor a chuahpi ah cun, Revenue Cycle Services nih mah Tangka Bawmhnak Biakhiah cu a belhtholh ṭhan khawh.
3. Mizaw asilole aakammi nih Tangka Bawmhnak Biakhiah kong ah biatam chin an duh ah cun, zohpiak ṭhan ding le ruahpiak ṭhan ding ah ṭialca in an chimrel a hau, a ṭhohdirh tu ca herh he, Tangka Bawmhnak Kawmiṭi sin ah.
4. Tangka Bawmhnak Kawmiṭi i an khiah mi cu a pit cang.
5. Mizaw i Tangka Bawmhnak Soknak le hmuh/lo biakhiahnak cu a sok tu pumpak an zohhramh nithla le aa pehtlai mi thilton ngeih in aa dang cio.

D. Akeel Lo Leiba Cawh Nak (Extraordinary Collection Actions, ECA)

1. Mah Pawlisi tang i mizaw a luh khawh le luh khawh lo kong i a za tawk thazaang chuah a si hnu ah, a taang mi leiba cawh awk cu IU Health nih kaadang ah a kuatchin men lai. Mah ca i tuah ding cu atang i hi an si kho lai:
 - a. Mizaw si-in chuah sin i pek hramthok mi liamhau zat (billing statement) sin ah IU Health nih a PLS copy khat cio a pek chih hna lai.
 - b. Acung i ṭial dih cang bang in, atang i pawl hi FAP tang ah tangka bawmh soknak sohluah chiah hau lo in a hmu kho ah chiah cia an si lai:
 - i. Indiana Children’s Special Health Care Services
 - ii. Medicaid
 - iii. Healthy Indiana Plan
 - iv. Hospital Presumptive Eligibility (HPE) pek mi mizaw
 - c. ECA thok hlan ni sawm thum (30) tal aa duh ah IU Health nih mizaw cu a FAP kong thawng a thanh lai.
 - d. Mizaw si-in chuah sin pek thok mi liamhau zat (billing statement) hnu a tuan bik ni zakhat le kul (120) hlan ah ECA a thawk lai lo.
 - e. Mizaw si-in chuah sin i liamhau zat pek hramthok ni le a hnu ni za hnih le sawmli (240) chung tangka bawmh an soknak sohluah cu bihzoh a si lai. IU Health nih tangka bawmh soknak ca a hmuh sin ah ECA a rak thawk can gmi pohpoh a ngol hna lai, mah mizaw mah pawlisi ning ah bawmhnak a hmu kho a si le si lo hlah khawh tiang.
 - f. Tangka bawmh soknak cu cohlan a si ah cun, IU Health nih tangka ba a tharchuah lai, khirh awk a khirh lai, i ECA rak hman cang mi zong lehthal khawh nak ah a ṭang lai.

2. IU Health le an ruaih mi leiba coptu bu dang nih mah leiba cawh rian (ECA) hi a

hram an domh khawh, hi Pawlisi le 26 C.F.R. § 1.501(r) ning in le mizaw asilole aakammi ralchan in.

- a. Mizaw asilole aakammi i tangka kong rianvo an ngeih rih mi midang sin i zuar.
 - b. Mizaw asilole aakammi kongkau a chiat nak lei in credit lei a zoh tu asilole credit bureau ah kuat.
 - c. Mah Pawlisi i a cemh mi ahlan an ipiah nak man mizaw nih asilole aakammi nih a pek lo ruang ah silei zohhramhnak pek lo, asilole thawnpiak, asilole a herh feekfeek mi zohhramhnak pek hlan ah leiba thing cawh hmasa tuah.
 - d. Biacaih phung tang i tuah a hau kho mi ah aa tel mi mah tal hi an si:
 - i. Mizaw asilole aakammi ngeih thil tlaihpik khawh
 - ii. An inn 'ting' khawh
 - iii. Mizaw asilole aakammi bank account asilole an thil ngeih dang tlaihpik khawh
 - iv. Mizaw asilole aakammi cu taza cuai khawh
 - v. Tlaihter khawh
 - vi. Kutke hreenpiak khawh
 - vii. An hlauh tlaihpik i kuatpiak khawh
3. Mah bantuk i leiba cawh tualmaal a hauh ah cun, IU Health le leiba cop tu bu dang a ruaih mi nih a dik ning, upatnak, le fianghlangte in leiba cawh cu a tuah lai.
 4. Leiba cawh hau (ECA tuah hau) lio mizaw le aakammi, Tangka Bawmhnak a sok bal rih lo mi, nih IU Health in si-in chuah sin i bill ca an ngah colh hnu ni za hnih le sawmli (240) chung ah an sok khawh.
 - a. Mah an sok nak ruahpik le tuahpiak a si lio caan chung ah cun IU Health le leiba cop tu midang an ruaih mi nih leiba cawh (ECA tuah) rian hi an baan chung rih lai.

E. Khirh

1. Mah Pawlisi tang i bawmhnak a hmu kho ding mi mizaw nih a pek ding zat nak tam deuh a rak pek cang ah cun, IU Health nih mah a hngalhfan lechangka in ahleihluak i a pek nak kong cu mizaw a theihter colh lai.
2. Bawmhnak a hmuh lo nak account dang ah leiba taang a ngei mi mizaw cu tangka an khirh ding a um tik ah mah a bat nak account ah cun burpiak a si lai.
3. Acung i bantuk, account dang ah leiba taang a ngei lo mi mizaw cu tangka an khirh awk a um tik ah ahlei i a rak pek mi zat cu check in kuat colh a si lai, zunglei thil a felfai lechangka in.

VII. CHERHCHAN MI

IU Health ADM 1.32 Screening and Transfer of Emergency or Unstable Patients

VIII. CHERHCHAN/BIALAAK

A um lo.

IX. FORMS/APPENDICES

IU Health Financial Assistance Application Form & Information

X. RIANVO LA TU

Policy Developed/Revised by: Chief Financial Officer

XI. A COHLANG TU

Chief Financial Officer, Indiana University Health

XII. A COHLANG TU MINTHUT

Ryan C. Kitchell
Chief Financial Officer
Indiana University Health

Nithla

XIII. NITHLA

Cohlan Nithla:	January 2017
Hmual Ngeih Nithla:	January 2016
Zoh Nolh/Tharh Nithla:	January 2018